AFTERHOURS OR WEEKEND EMERGENCY WHO DO YOU CALL?

Please use this as a guide on who to call after hours or on the weekend in the event of an emergency.

All other maintenance needs to be in writing or emailed: gympie@lagunarealestate.com.au

PLUMBERS

Roy Groom Plumber & Drainer 0418 715 870

Cooloola Plumbing and Gas Solutions 0421 356 857 or 5482 7373

ELECTRICIANS

Brisbane Electrical 0418 982 929

Please note: If a tradesman is called to the property and it has been determined that it is not an emergency or that the fault is with the tenant's appliance or tenant's actions, then the total cost of the call out will be paid by the tenant.

If you cannot contact one of our preferred tradespeople listed above, you can engage any plumber or electrician in an emergency.

Other helpful numbers:

LOCKSMITHS – please note locking yourself out is not an emergency repair – therefore if you require a locksmith to unlock the property is at your expense.

Gympie Master Locksmiths 5482 4248

SNAKE CATCHER

Bill 0414 075 314

John 5485 1353 or 0404 076 711

STORM DAMAGE

SES 5483 6000

WHAT IS AN EMERGENCY?

(a) a burst water service or a serious water service leak;
(b) a blocked or broken lavatory system;
(c) a serious roof leak;
(d) a gas leak
(e) a dangerous electrical fault;
(f) flooding or serious flood damage   (Please contact the SES)
(g) serious storm, fire or impact damage   (Please contact the SES)
(h) a failure or breakdown of the gas, electricity or water supply to premises;
(i) a failure or breakdown of an essential service or appliance on premises for hot water, cooking or heating;
(j) a fault or damage that makes premises unsafe or in-secure
(k) a fault or damage likely to injure a person, damage Property or unduly inconvenience a Tenant of premises;
(l) a serious fault in a staircase, lift or other common area of premises that unduly inconveniences a Tenant in gaining access to, or using, the premises.

If you organise after hours maintenance which is not listed above you will pay the invoice.